

IAC Meeting Minutes
August 13, 2009
2-5 PM
202 Weber
<http://iac.colostate.edu>

Attendees: Don Albrecht (CSU Libraries), Scott Baily (ACNS), Mike Brake (CASA), Pat Burns (VPIT), Bryan Carney (ASI), Jim Cox (CNS), Jordan Fritts (DCE), Don Hesser (IS), Alan Hill (IS), Chris Ketterman (CLA), Steve Lovaas (ACNS), Neal Lujan (VPSA), Robin McGee (WCNR), Mavis O'Connor (IR), Ed Peyronnin (CAS), Greg Redder (ACNS), Mark Ritschard (COE), Jon Schroth (COB), Chris Seng (Registrar's Office), Eric Tisdale (CAHS, for Dave Carpenter), Ruth Willson (Extension)

Agenda

1. Introductions
2. Approve minutes of June 11, 2009 (see <http://iac.colostate.edu>) – Burns
 - a. Approved unanimously
3. Central system updates
 - a. Kualifin Financial System update – Hesser
 - i. Many last minute fixes to code were made, project went live on July 1; The first month-end process run was completed last week; Issues remain with the interface with Sciquest; CAAG positive about implementation; Questions about new reports should be directed to Troy Fluharty and/or Jon Hunter.
 - b. Kualifin Coeus – Hesser
 - i. Development continues; Go live is scheduled for next year (July '10).
 - c. ARIES – Seng
 - i. ARIESweb can be accessed from off-campus either through SSL gateway (<http://secure.colostate.edu>) or by using the VPN.
 - ii. Pop-up blocker issues exist since ARIESweb was pulled from Luminis portal; Registrar's Office working directly with end users to resolve issues.
 - iii. Banner project team is exploring the upgrade to Banner 8.2 in order to be compliant with COF; Targeting the end of September for production installation; Broad testing is under way, and it is expected that this upgrade will have substantially less impact than the March upgrade to 8.1.
 - d. HR – Hesser
 - i. Pay advices only available through CAP which has proven to be a non-issue thus far; Advanced benefits package to be rolled out in late fall '09.
 - e. CAP – Hill
 - i. HR, ARIES, Kualifin Financial are all available via Single Sign-On (SSO) through CAP; Working on SSO access for Vista Plus.
 - ii. Off-campus access is available through SSL gateway or VPN.
 - iii. CIS, Eprint, Sciquest will be removed from CAP in near future as replacement applications go into full production.
4. Central operational topics - Baily
 - a. Modem pool retirement
 - i. Retirement still planned for September 1; Weekly reminders are being sent to current subscribers.

- b. DNS changes
 - i. After October 1, 'recursive' DNS service will only be available to on-campus systems from CSU's primary DNS servers, rush and hasty; This change is being made to address potential security and performance issues; Off-campus systems should be configured to obtain DNS server information via DHCP. For online configuration documentation, see: http://www.acns.colostate.edu/?page=DNS_self_help_guide.
 - ii. Communications will continue through email with the subnet managers.
- c. Card Key access & RAVE alert update - access & provisioning
 - i. Card Key (C-CURE) system uses views from WeID for provisioning access. When individuals temporarily enter "live lag" status, their card key access is revoked. Eid project team is working with HR to finalize modifications that will address this.
 - ii. Work is being done to refine the population to receive text alerts to exclude applicants and graduated students.
- d. Long passwords
 - i. The technology now exists locally to support passwords longer than 8 characters; Baily is analyzing the password requirements (number of characters and character sets) to determine how much complexity and additional characters will be needed to increase the time between required password changes; Baily will also initiate a survey to determine an acceptable balance between password length/complexity and the frequency of password changes.
- e. Campus Networking updates – Redder
 - i. Building status – There are a number of construction projects under way on campus with various levels of wired and wireless infrastructure requirements.
 - ii. VPN/SSL – Migrating away from the Cisco VPN software client in lieu of the SSL gateway. Another SSL gateway is being purchased to support clustering/redundancy.
 - iii. Wireless – Through UTFAB support, upgrades to the IEEE 802.11n wireless standard are being made in the Eddy, Engineering, Education and Clark buildings.
 - iv. Fiber redundancy at the border has prevented campus internet outages, and more work is pending; Next project involves redundancy related to the border routers.
- 5. Security activities – Lovaas
 - a. Anti-Virus (Symantec) update
 - i. New contract is in place, purchases can be made through RAMtech; One-year licenses can be purchased, or 3-year contracts can be purchased at a reduced rate.
 - b. OWASP
 - i. Boulder OWASP (web applications security consortium) chapter has expressed desire to use CSU to host occasional meetings; No local meetings currently planned.
 - c. SSN scans
 - i. Most scan results from campus are in and reflect a large reduction in legitimate 'hits'. As a result, no future system scans for SSNs are anticipated.
 - d. Records retention policies

- i. OGC has a template that will be distributed to the appropriate department & IT staff when a need to preserve records exists.
 - e. Red Flags policy and implementation
 - i. Requires notices be sent to users when personal information (password, email address, etc.) are changed; Targeted audience includes all faculty, staff and students; Implementation delayed, likely until late fall '09.
- 6. Library-IT Task Force report – Burns
 - a. Next draft will be available within approximately two weeks; Current revision is available at: <http://lib.colostate.edu/about/goals/it/>.
- 7. Digital repository NSF proposal update – Burns
 - a. Discovery process involved contacting 142 researchers regarding storage needs; 200Tb needed over the next two years; A proposal for a \$2M grant has been submitted to the National Science Foundation.
 - b. HPC proposal will be funded at approximately 1/3 of the original request .
- 8. CHECO state-wide video conferencing initiative – Burns
 - a. State IT looking at standardizing on video conferencing technology and has involved Higher Ed; Colorado CIOs are creating momentum for a Higher Ed video conferencing workshop, and will likely be a CHECO sponsored activity in the Fall '09; Additional information will be forthcoming.
- 9. Campus Infrastructure Committee – Baily
 - a. Committee goal: Provide assessment of today's infrastructure, a vision for future, and an analysis of possible new models; Burns will use the information as leverage for base budget request.
 - b. Updates available at <http://iac.colostate.edu>.
- 10. Surveillance cameras – Burns/Baily
 - a. Subgroup under Facilities 'alarm' group has met regarding surveillance cameras; Interested in changing the surveillance camera model on campus; Technology has been identified for this solution; Baily wants to involve the campus at large to gain full campus buy-in.
- 11. Digital signage – Burns/Baily
 - a. Facilities is interested in advancing digital signage around campus; Collaboration across campus could provide synergies with public safety, etc. The CITAC group volunteered to convene and charge a committee with campus-wide representation to provide a comprehensive look at this activity.
- 12. Identity and Access Management report – Baily
 - a. ACNS and the Libraries continue with Shibboleth rollout, working closely with the Alliance Digital Repository (ADR) as service provider.
 - b. IAM project has endorsement; Burns, Baily & Hesser will meet to determine next steps.
- 13. Meeting adjourned at 3:35pm.