

Mac Advisory Group (MAG)
Meeting Notes
May 11, 2011

Guests from Apple are Corey Carson and Jim Rader

Today's meeting focus is on support issues for Mac in CSU's Windows-centric environment.

Discussion and polling attendee's revealed an increase in Mac purchases for traditional Windows users. Reason for change included frustration with Windows (virus, for example), or the "adventurous" wanting a change. It also seems that the "younger generation, both students and faculty/staff are more prone to use a Mac.

Issue: being charged sales tax on iTunes.

- Diane Noran is looking into a program that CSU could use to redeem the tax charged for iTunes purchases. The details are still being worked out, but it would be based on a certificate of redemption type of a program offered by Apple's Volume Purchasing Program (VPP - <http://edu-vpp.apple.com/asvpp.html>)
- Corey described the difficulties faced by Apple to make iTunes an Enterprise application since it was originally developed as a consumer app.
- Scott Bailey suggested there might be an alternative to the VPP program. If Apple is an Internet2 subscriber, shibboleth might help identifying CSU customers and get around the tax problem.

Issue: printing support for Windows shared printers.

- Corey reported many manufacturers simply do not want to develop print drivers for Mac
- Corey pointed out that a Mac comes bundled with CUPS and could possibly use that to help in some instances. (open browser to localhost:631)
- Corey also noted that PaperCut works very well on a Mac print server
- CJ noted that Papercut has a web printing capability built into it. The process requires you to save the file, go to the web, upload the file and then print it - could be a bit clumsy for some folks.

Issue: Scott Bailey commented on the need to use wired 802.1x authentication to provide a means of tracking networking issues, ie illegal file sharing (movies, music, etc). Perhaps that is coming in Lion (scheduled for release late summer).

Apple servers: ACNS currently supports Windows for areas on campus and may need to expand that support model to include Apple equipment and servers. Given that, ACNS would be interested in learning more about various methods of deploying and supporting Mac's. Corey reminded us that the Mac Developer program can be purchased for \$99/year and provides access to pre-release software, such as Lion, and could be a good way to plan for and test upcoming features.

Suggestions for Training

- automated setup and configuration of new Apple hardware
- Quickstart for newbies to Apple hardware/software
- A refresher course to introduce new features, enhancements, tips and tricks, etc..
- Best practices for iPad
- Diane Noren mentioned there is a "Mac 101" program held at the beginning of each semester for incoming students

Tips

- DropDav provides a WebDav front end to your Dropbox account
- Screen capture on an iPad? Sure, hold power and home buttons at the same time and there ya go!
- Repairing permission can often fix odd problems on your Mac. Applejack is a good tool for doing that.

Demo by Terry Gray - AirSketch and Keynote

Terry began by creating a keynote file on his iPad and saved (emailed) as a PDF. The PDF was opened in AirSketch, and allowed him to annotate and share the document via wireless network.

- The iPad with AirSketch shows up in Bonjour network as web server and can be opened in a browser to view real-time markups on the iPad document
- the annotations can be saved if desired
- should be possible to capture annotation with podcast producer, camtasia or captivate

Doceri is another iPad app that functions much like AirSketch. It's known as the "smarboard killer".

Information and Apps:

<http://www.ipadforums.net/>

<http://www.polleverywhere.com/>

iPad Today - <http://twit.tv/ipt>

UPad - free handwriting/annotating iPad app

Apple's EDU list-serv - rockies-edu@lists.apple.com

Next MAG meeting tentative for mid-summer.