



Academic Computing and Networking Services




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Desktop Software Standards

Below is a list of desktop software standards supported at Colorado State University. Each product has an arrow associated with it.

	An up arrow indicates the product is the upcoming or the most current standard on campus. Users are encouraged to implement these products as soon as possible and can expect the highest degree of support for items with this symbol. Generally, these products are supported with consultation and training.
	A right arrow indicates that the product is no longer the most current or that there is a question about the stability of the company that supports the product. While many of the products in this category are widely used on campus, their usefulness may be limited due to changing industry or campus standards. Those using products in this category should plan to migrate to a currently supported product within 18 to 24 months, or sooner as opportunity permits (for example, when upgrades are being done).
	A down arrow indicates the product is outdated and is no longer supported. Users should make immediate plans to upgrade to a supported product.
UR	Indicates a product is under review.

Support

Academic Computing and Networking Services (ACNS) will provide support for products with an up arrow. Support may consist of training, consulting, troubleshooting, or purchasing.

- Training is provided for system administrators and users. System administrator training is accomplished through demonstrations and technical user groups. User training is accomplished via demonstrations, hands-on workshops and self-teaching materials (video tapes, CD-ROMs). Currently user training is provided for the one industry standard software suite, Microsoft Office. In addition, training is provided for the most current Windows and UNIX operating systems, electronic mail programs, and web browser, composer, and course development software.
- Consulting is available for supported products through services provided by the Morgan Library Computing Help Desk.
- For supported products ACNS will secure the best educational pricing available from vendors or, where possible, acquire site licenses. Products are sold or distributed through [RAMtech](#).

Desktop Software Standards for Colorado State University

Desktop Software	PC	Mac	UNIX
Administrative Data and Information	ARIES/Banner 		
	ODS 		
	Discoverer 		
	Kuali (KFS) 		
	Oracle Human Resources System 		
Research Services	PBS 		
	Adobe Acrobat 	Adobe Acrobat 	
Calendaring	Outlook 2013 	Outlook 15.x 	
	Outlook 2010 		
	Outlook 2007 		
	Outlook Web App (OWA) 	Outlook Web App (OWA) 	
Client Server	Citrix 	Citrix 	Citrix 
	Microsoft Remote Desktop Services R2 	Microsoft Remote Desktop 	
Database	(See Productivity Suite)	File Maker Pro 	Sun's StarOffice 
E-mail <i>E-mail servers and clients must support the current standards for MIME, LDAP, and IMAP</i>	Outlook 2013 	Outlook 15.9 	
	Outlook 2010 	Outlook 2011 	
	Outlook 2007 		
	Outlook Web App (OWA) 	Outlook Web App (OWA) 	
	Thunderbird 		Thunderbird 
On-line Course Tools	Canvas 	Canvas 	Canvas 
	Windows 10 	Mac OS X 10.11+ 	Solaris 

Desktop Software	PC	Mac	UNIX
Operating System			
	Windows 8/8.1	 Mac OS X 10.10	 Redhat Enterprise / Fedora 
	Windows 7	 older than Mac OS X 10.10	
Presentation Graphics	(See Productivity Suite)	PowerPoint 2016	 Sun's StarOffice 
		KeyNote	 Open Office 
Productivity Suite	Office 2016	 Office 2016	
	Office 2013	 iWorks	
	Office 2010		
Screen Capture	HyperSnap DX	 Built-in	
	Windows Snipping Tool		
Security	Juniper SSL Gateway/Netconnect	 Pulse Connect Secure	
	PuTTY SSH		
	Citrix		
Spreadsheet	(See Productivity Suite)	Excel 2016	 Sun's StarOffice 
		Apple Numbers	 Open Office 
Streaming Audio	mp3 using Windows Media Player	 mp3 using QuickTime	
	Echo360	 mpeg4 using QuickTime	

Desktop Software	PC	Mac	UNIX
Streaming Video	Windows Media format using Windows Media Player	↑	
	mpeg 4 using QuickTime	↑	
	Because of the cost associated with Real Media it is not supported as a campus standard.		
	Video Conferencing over IP	LifeSize	↑
Skype		↑	Skype
			Facetime
			BlueJeans
Virus Checker/Spyware	SCEP	↑	SCEP
Web Browsers	Microsoft Edge, in Windows 10	↑	Safari
	Internet Explorer 11	↑	Firefox
	Internet Explorer 9, 10	↓	Chrome
	Firefox , Chrome	↑	
Web Browser Plug-ins (1)	Flash	↑	Flash
	Windows Media Player	↑	QuickTime
	Sun Java	↑	Sun Java
Web Development Tools	Dreamweaver CS 6	↑	Dreamweaver Cloud
	Dreamweaver CS 5	→	Dreamweaver 6
Word Processor	(See Productivity Suite)		Word 2016
			Sun's StarOffice
		Pages	Open Office

Notes:

1. The following plug-in is also highly recommended but falls out of the full support models: Shockwave Player.
 - o For a plug-in to be considered a standard it must be able to write to the local drive in a file in c:\temp (Windows). Prerelease or Beta versions of viewers will not be supported. Installation of plug-ins not on this standards list is at the discretion of lab managers. Please note that university computer labs are usually updated once or twice a year. Computers in these labs may not have the most recent version of a plug-in.

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