DUO Two Factor Authentication

Duo is a tool that provides two-factor authentication to better protect your account by requiring an additional piece of information beyond your username and password. When you access CSU VPN services (using both the Pulse Client and secure.colostate.edu) you will be required to use a device that you have (your mobile phone, desk phone, a hardware token, or other device) to provide an additional layer of security to your account. This can be done by receiving a push authentication request on the Duo Mobile app (on your smartphone), through a phone call or by entering a generated code.

Enroll in Two Factor Authentication
To enroll in Two Factor Authentication, navigate to the Duo website and click on the Sign-up/Modify Devices button.

Log in with your eID.

Please log in with your eID.

Tips
If you have forgotten your eID ePassword, use the “I forgot my ePassword” link to retrieve it.

If your eID ePassword has expired, you may use your expired password to log in to this site. You will automatically be directed to a page that will allow you to create a new password.
On the Showing Your Information page, click on the Two-Factor Authentication link to start the enrollment process.

**Showing Your Information**

**Enable Two Factor Authentication**
Click on the Enable Two-Factor Authentication check box to Opt in to Two Factor Authentication

**Two-Factor Authentication**

Two-factor authentication makes your account more secure by requiring an additional piece of information beyond your username and password. When you log into any service setup with Colorado State University's single sign-on, you will use your mobile device to provide an additional layer of security to your account. This is done by using the Duo Security app, receiving a phone call, or text message.

View Help Document

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**Register Devices**

Register & Activate the DUO Mobile App
Register a Phone Number