Use Duo with a Phone

When logging into a website that utilizes Two Factor Authorization, users will first login using their eName and ePassword.

Upon logging in, the Duo prompt will populate allowing users to choose how to verify their identity.

**Note:** If more than one device was registered, make sure to select the correct phone from the Device dropdown.

Click on the Call Me button to receive a phone call from Duo to the registered phone.
The status bar at the bottom of the Duo prompt will update at each step of the process.

Answer the call and listen to the instructions to authenticate. The Duo Prompt status bar also display how to approve the request over the phone.