

# Use Duo with a Phone

When logging into a website that utilizes Two Factor Authorization, users will first login using their eName and ePassword.

## eID Admin: Log In Please

eName:

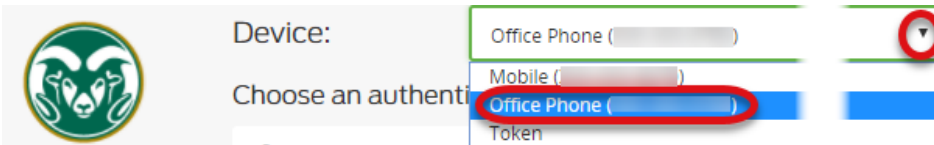
ePassword:

[I forgot my ePassword](#)

\* Indicates required field.

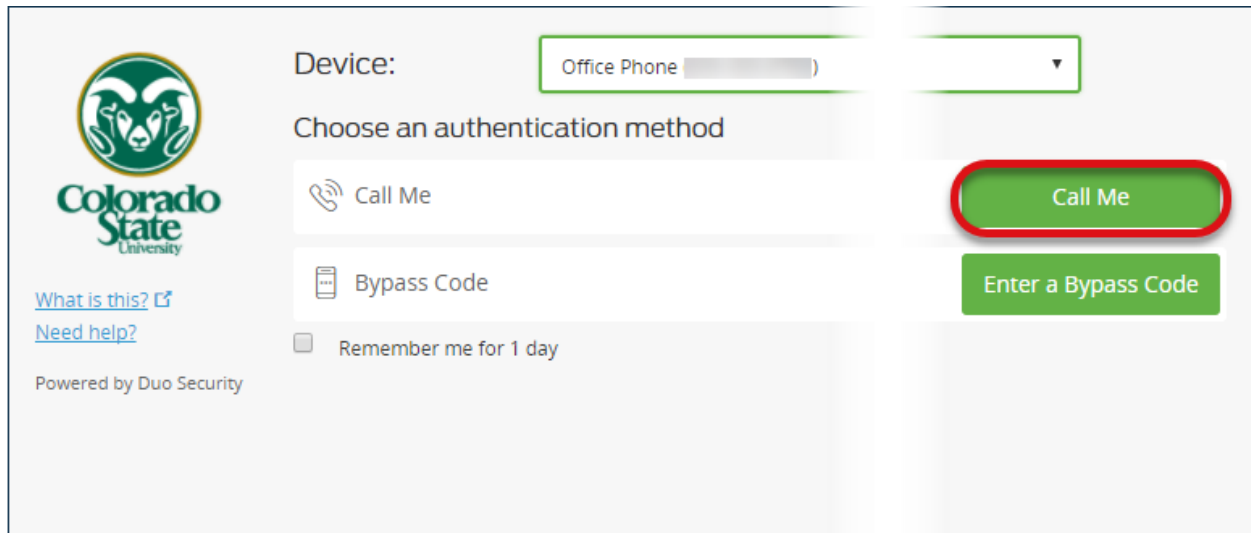
Upon logging in, the Duo prompt will populate allowing users to choose how to verify their Identity.

**Note:** If more than one device was registered, make sure to select the correct phone from the Device dropdown.



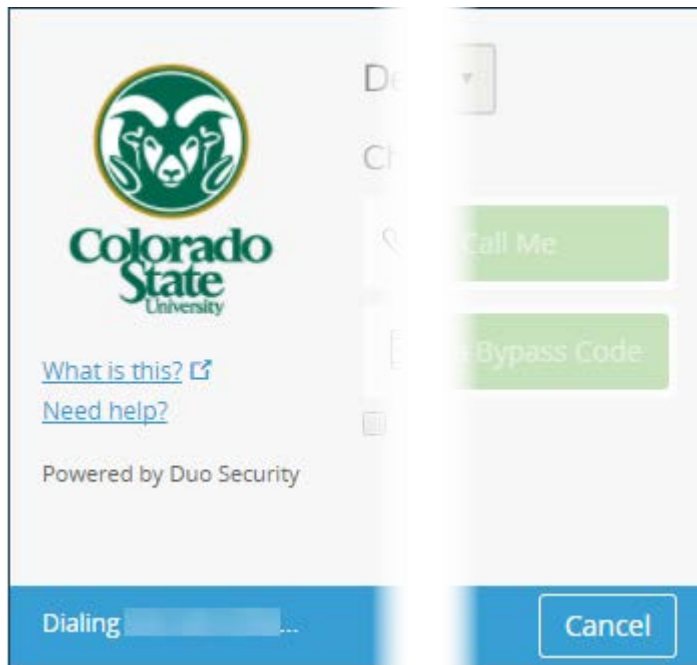
The image shows a Duo authentication prompt. On the left is the Colorado State University logo. The main area contains a 'Device:' dropdown menu with 'Office Phone' selected. Below it is a 'Choose an authentication method' dropdown menu with 'Office Phone' selected. A red circle highlights the 'Office Phone' option in the second dropdown.

Click on the Call Me button to receive a phone call from Duo to the registered phone.



The image shows the full Duo authentication screen. On the left is the Colorado State University logo and text: 'What is this? Need help? Powered by Duo Security'. The main area contains a 'Device:' dropdown menu with 'Office Phone' selected. Below it is a 'Choose an authentication method' section with three options: 'Call Me', 'Bypass Code', and 'Remember me for 1 day'. The 'Call Me' option has a green button labeled 'Call Me' next to it, which is highlighted with a red circle. The 'Bypass Code' option has a green button labeled 'Enter a Bypass Code' next to it.

The status bar at the bottom of the Duo prompt will update at each step of the process.



Answer the call and listen to the instructions to authenticate. The Duo Prompt status bar also display how to approve the request over the phone.

