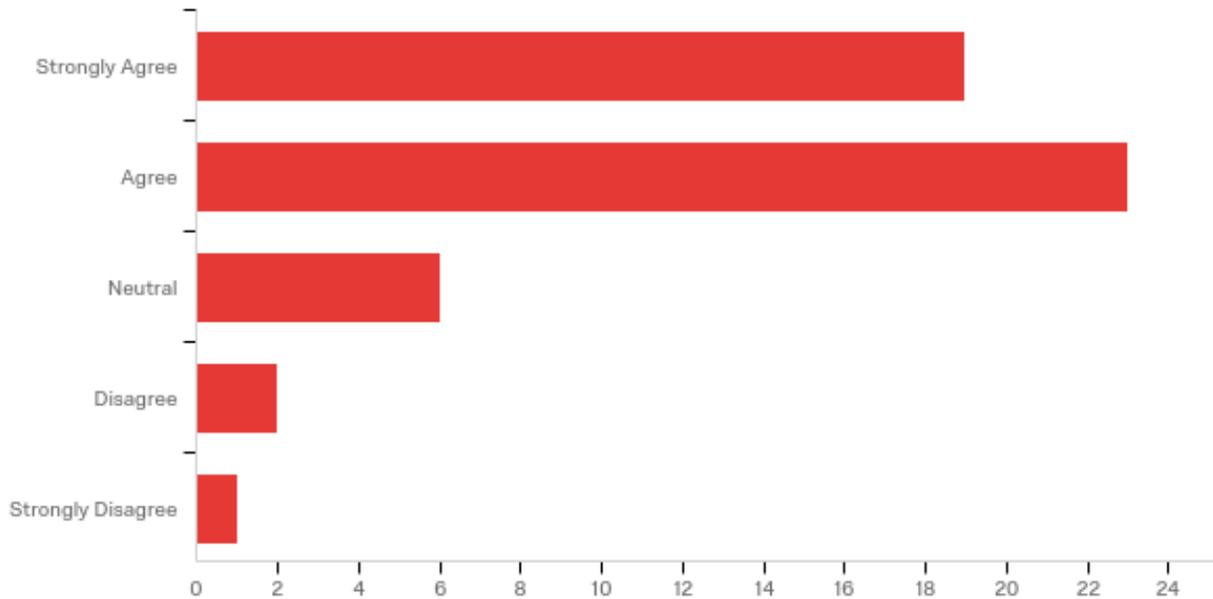


Default Report

Subnet Managers Group Survey

January 14th 2020, 8:49 am MST

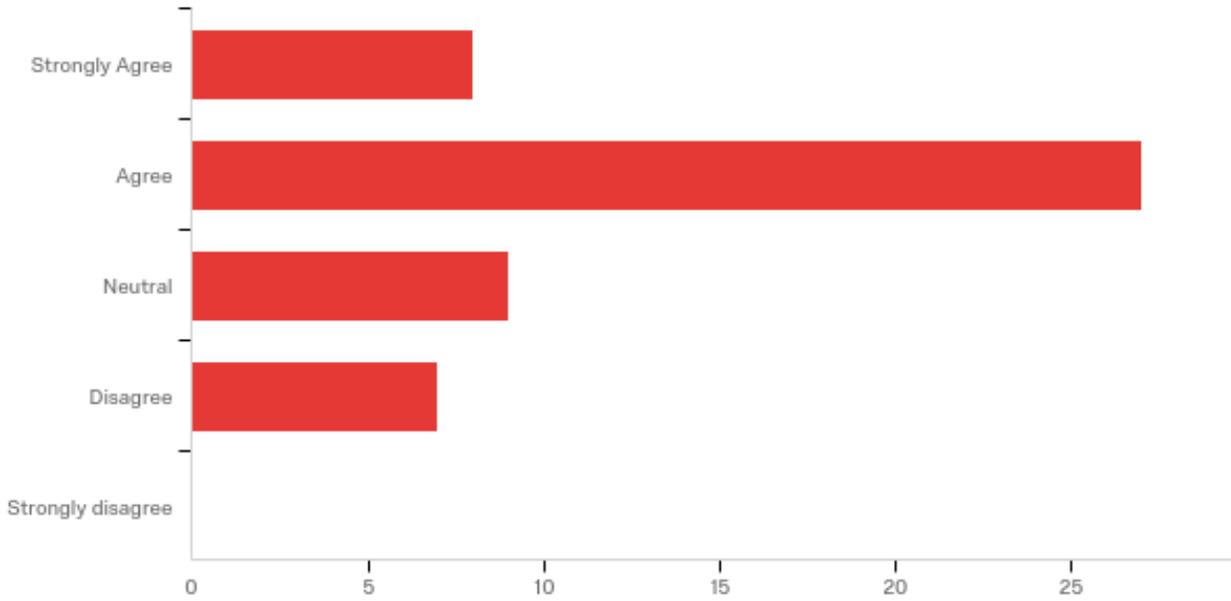
Q1 - Subnet Managers meetings are useful to me.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Subnet Managers meetings are useful to me.	1.00	5.00	1.88	0.90	0.81	51

#	Answer	%	Count
1	Strongly Agree	37.25%	19
2	Agree	45.10%	23
3	Neutral	11.76%	6
4	Disagree	3.92%	2
5	Strongly Disagree	1.96%	1
	Total	100%	51

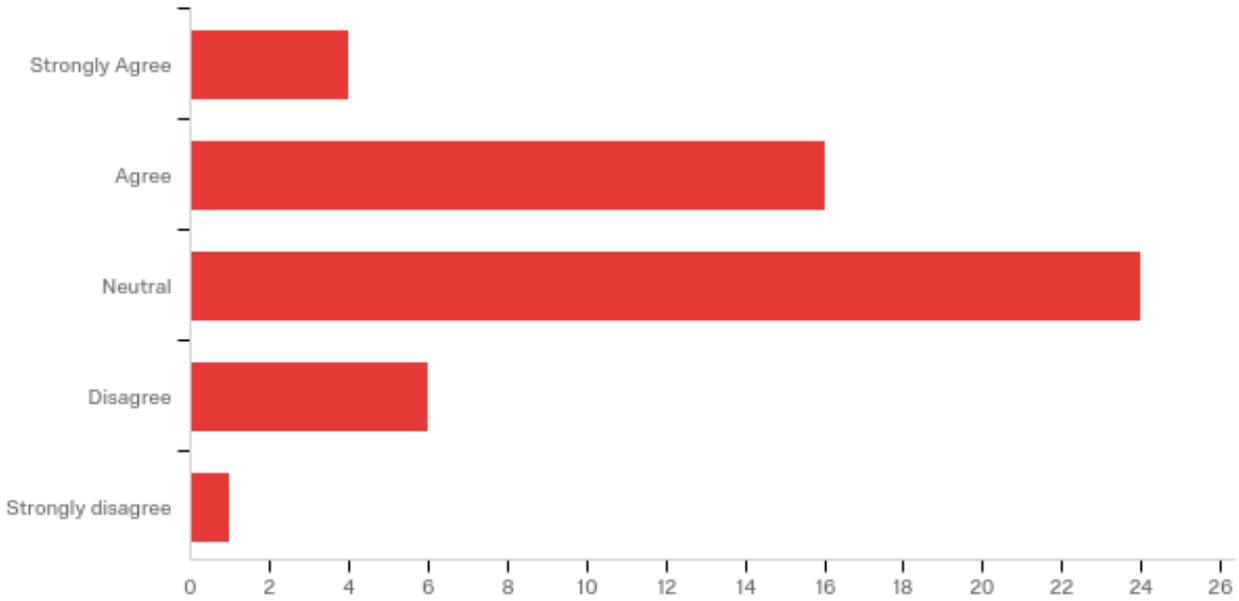
Q2 - The current meeting structure meets my needs.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The current meeting structure meets my needs.	1.00	4.00	2.29	0.89	0.80	51

#	Answer	%	Count
1	Strongly Agree	15.69%	8
2	Agree	52.94%	27
3	Neutral	17.65%	9
4	Disagree	13.73%	7
5	Strongly disagree	0.00%	0
	Total	100%	51

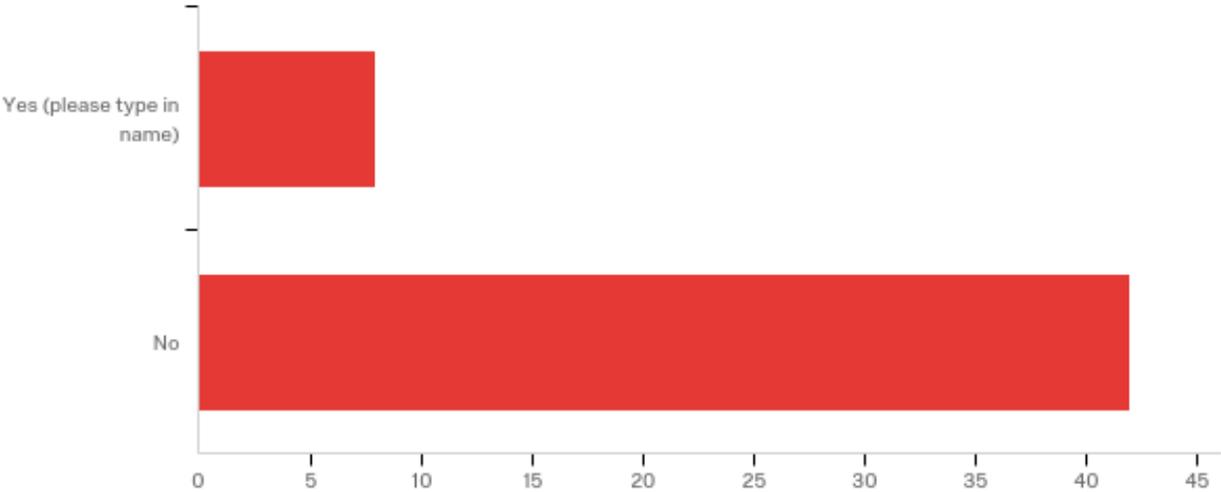
Q3 - I would like the Subnet Managers meetings to be more participatory.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I would like the Subnet Managers meetings to be more participatory.	1.00	5.00	2.69	0.85	0.73	51

#	Answer	%	Count
1	Strongly Agree	7.84%	4
2	Agree	31.37%	16
3	Neutral	47.06%	24
4	Disagree	11.76%	6
5	Strongly disagree	1.96%	1
	Total	100%	51

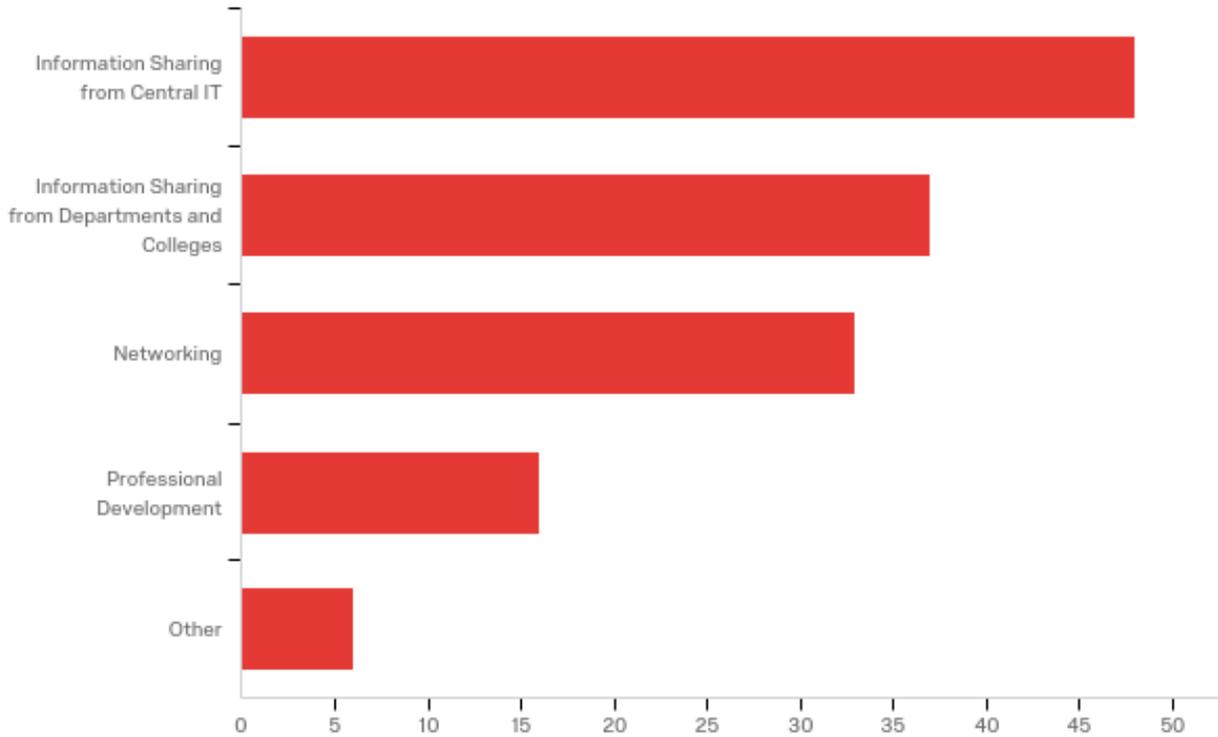
Q4 - I would be interested with helping to plan Subnet Managers meetings.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I would be interested with helping to plan Subnet Managers meetings. - Selected Choice	1.00	2.00	1.84	0.37	0.13	50

#	Answer	%	Count
1	Yes (please type in name)	16.00%	8
2	No	84.00%	42
	Total	100%	50

Q5 - The role of the Subnet Managers group should be:(Check all that apply)



#	Answer	%	Count
1	Information Sharing from Central IT	34.29%	48
2	Information Sharing from Departments and Colleges	26.43%	37
3	Networking	23.57%	33
4	Professional Development	11.43%	16
5	Other	4.29%	6
	Total	100%	140

Q5_5_TEXT - Other

Other - Text

Coordination among the IT units on campus.

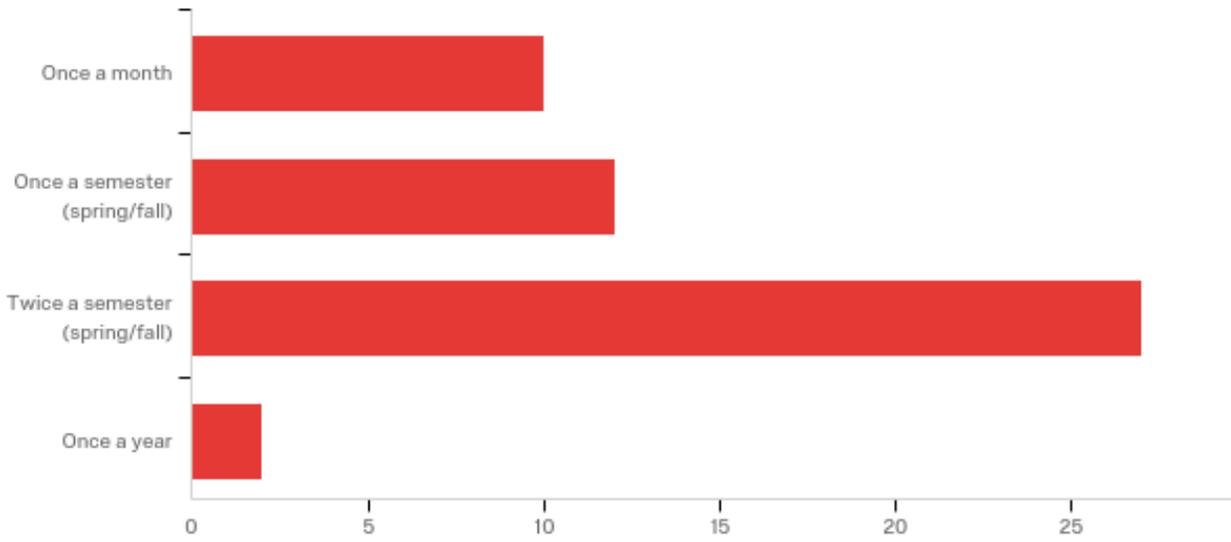
I really see the Subnet Managers group as representative of the leaders in their respective areas, departments, colleges, etc, so treating it as such for information distribution & overall direction planning & inquiries seems to be the most logical to me. As if you wanted to ping the IT leaders in all the different areas at once. That kind of thing.

Too many non-technical participants

Open discussion of current problems and see if others have input on potential resolutions.

Info sharing from Colleges would be CITAC. So perhaps CITAC could share?

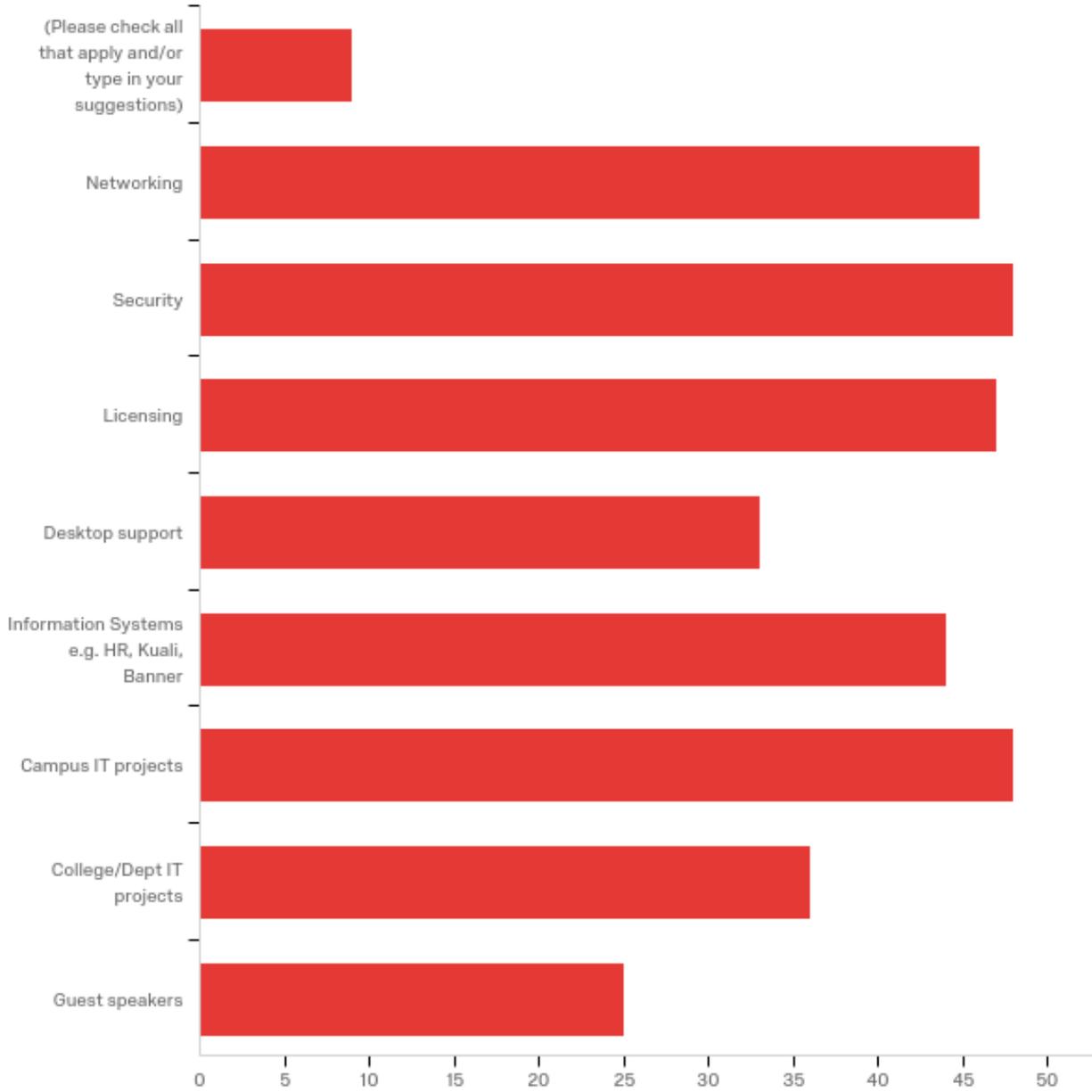
Q6 - Subnet Managers meetings should occur



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Subnet Managers meetings should occur	1.00	4.00	2.41	0.84	0.71	51

#	Answer	%	Count
1	Once a month	19.61%	10
2	Once a semester (spring/fall)	23.53%	12
3	Twice a semester (spring/fall)	52.94%	27
4	Once a year	3.92%	2
	Total	100%	51

Q7 - Subnet Managers meetings should provide content on:



#	Answer	%	Count
1	(Please check all that apply and/or type in your suggestions)	2.68%	9
2	Networking	13.69%	46
3	Security	14.29%	48
4	Licensing	13.99%	47
5	Desktop support	9.82%	33

6	Information Systems e.g. HR, Kuali, Banner	13.10%	44
7	Campus IT projects	14.29%	48
8	College/Dept IT projects	10.71%	36
9	Guest speakers	7.44%	25
	Total	100%	336

Q7_1_TEXT - (Please check all that apply and/or type in your suggestions)

(Please check all that apply and/or type in your suggestions) - Text

Donuts

vendor presentations

Honestly, I think the current format works well. It hits the high-level items that are mostly likely to affect a lot of IT folks on campus, keeping them in the loop on what's going on so everyone can be on the same page with campus-wide initiatives & issues.

Long term strategy options BEFORE the decision is made to implement.

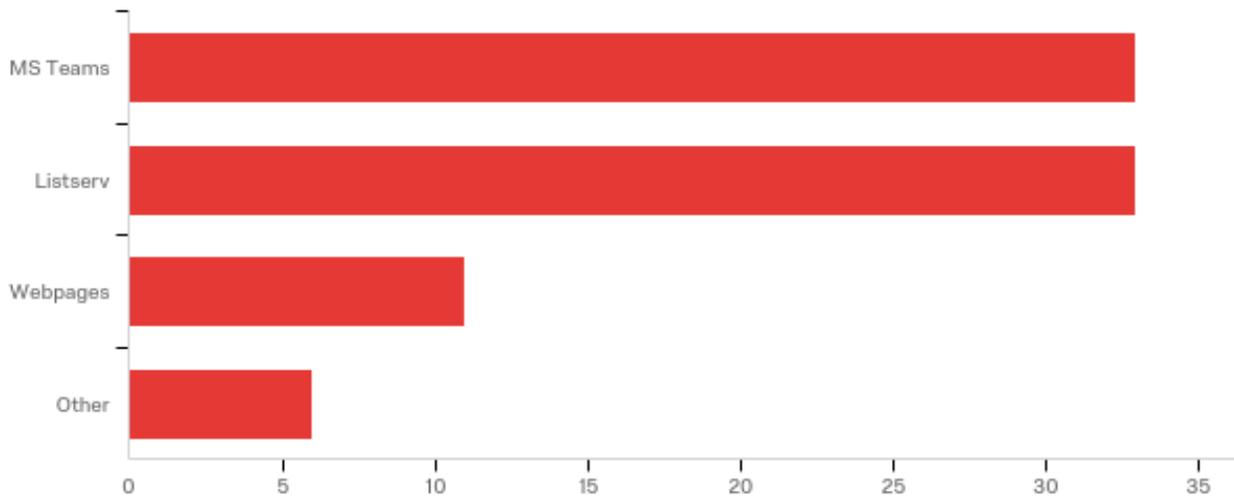
Technology requests from subnet managers

Major changes (such as a new phone system, or major e-mail transition), New Purchasing Guidelines related to Technology (hardware, software, etc.)

Regarding College, see comment on CITAC

Central IT Roadmap

Q8 - I prefer to receive communications for Subnet Managers related information via:(Check all that apply)



#	Answer	%	Count
1	MS Teams	39.76%	33
2	Listserv	39.76%	33
3	Webpages	13.25%	11
4	Other	7.23%	6
	Total	100%	83

Q8_4_TEXT - Other

Other - Text

email, please

email

In-Person Meetings (Being a one-man IT department, I find out more at the Subnet Managers meeting than I ever do via teams, listservs or e-mails)

Email

Q9 - My primary IT role at CSU is:

My primary IT role at CSU is:

System Administrator

CSUPD IT Manager

Assistant Director

System Administrator

IT support

IT Director, External Relations

Linux System Administrator

Management

System Administrator

Infrastructure Manager

IT Professional - Facilities Management

System Administrator

IT Admin

Central IT Sys Admin

AD management and end user desktop/laptop support

Subnet Manager, Sys Admin, Programmer, etc.

everything IT

IT Manager

System Administrator

Manager of IT Operations

IT

Systems Admin team leader

IT Manager

Operations Manager (non-technical)

Computer Coordinator for Psychology

Systems Administrator

Domain Administrator

Systems Administrator

Desktop Support

Networking

IT Manager

Systems Administration

Systems Engineer for Information Systems.

Sysadmin grunt and IT director split

Systems Engineer

IT support manager

IT Coordinator

System Administrator

IT Manager

IT Mgr

a college director of IT

IT Tech

SysAdmin, Helpdesk

Q10 - How can we improve communication from Central IT? What would be useful to you?

How can we improve communication from Central IT? What would be useful to you?

Would like to see more colleges involved in the decision making and also in testing of various products

I think more frequent subnet managers meetings would be helpful, especially for emerging projects

More frequent updates on upcoming changes or projects via email or Teams.

Some of the correspondence for outages should go to Building occupants as well as subnet managers

Being timely

I like the idea of using MS Teams for this.

Provide slides and additional notes (especially from presenters not present at meeting) within 24 hours of the meeting occurring

No idea

MS Teams is always good

it's good as-is for me

Meetings should be for discussion. News/Project Updates should be available via email or website.

For instance, it would have been useful to have a discussion of the switch to numeric enames before the decision was made to implement them.

Communicating university standards, security requirements, and changes in ACNS structure would be great. I think the Teams white glove group is a great way to get more focused info/feedback for interested parties.

Everything has been great

Finding who is the point of contact for specific things at central is getting hard to find. Regular feedback sessions from desktop support up to central are missing, and aren't well handled in the current subnet managers meetings. Feedback from desktop support up to central "before" a project occurs might be a nice addition. Opportunities to feel like a team member are few. A decentralized system might run more smoothly if participants felt they were part of this team.

I think Central IT does a great job communicating.

Digest of ongoing projects, coming changes etc.

Simple background information on topics to be covered during each meeting

More advanced and consistent updates on upcoming changes that effect the way people will do their business. Involving more of the IT staff on-campus in things that will affect all of us. For Example Teams Voice, there are many departments like mine that have workers that NEED a physical phone, but this seems to be a lower priority than the office workers setup (webcam, expensive headsets, etc) that won't work for places like a retail environment. Getting more consistent updates on these major projects would be helpful for departments to plan their own training/rollout plans instead of a sudden major change. Thanks for all you do!!

Could we host the meeting via Teams or some other form of video conferencing? Teams would be nice so the slides and any notes could be saved in the same place.

I already communicate well with Central IT

Via subnet managers is great. The changes happening with ACNS/Telecom and IS right now are fantastic and promote communication. Would like to see the proposed IT community building ideas come to fruition.

I would like to see the use of technology to make the meetings available to remote personnel

Big upgrades/changes

Monthly newsletter with project updates?

Communication seems to be fine.
