Future Directions

As many of you saw, a few weeks ago the Provost announced that I’m moving into the Vice President for IT & Chief Information Officer role here at CSU. It’s an honor. It’s humbling. It’s a great opportunity for our collective future. Even in interesting times, our future is positive, and there is a lot to look forward to. We are going to do great things together as a team and for our CSU Community.

As we start to look to that future, some of you have approached us with questions. What happens now? Will there be immediate changes? How will you split your time? Where will your office be?

These are all great questions and I want to provide some answers to you.

What happens now?

Earlier this year, we started on a path to uncouple ACNS & Telecom from the Library and bring our new Division of IT together. We approved 6 initiatives to be completed this calendar year that will make us more efficient, effective, and share best practices across our division. These teams are hard at work and being guided by great leaders in our organization.

They are important to our future and will continue as planned.

I will continue to engage with these groups. We’ll continue our work to bring our division together.

What will happen with the ACNS & Telecom Director role?

I’ve been soliciting feedback from our Central IT Leadership Team, as to their perspectives on what would help us look to the future, advance our work of bringing the division together, and give our managers the engagement and operational
leadership they are looking for. I've been filling two roles since last October and doing so going forward wouldn't be fair to our organization or those who report to me.

In the coming weeks, we will be communicating some adjustments related to an interim time period based on the feedback. It's important that we define this time period (July – December) as it allows our team members to know what to expect, how it might affect them, and that it is temporary in nature.

In parallel to these efforts, we've recently kicked off our Peer Benchmarking Initiative that will scan our national peers and organizations to bring in new ideas and perspectives to help us evolve and grow in the following key areas:

- Organizational structures, designs, and behaviors
- Service portfolios, modernization, and enhancements
- Campus IT ecosystems and Central/Distributed IT partnerships
- IT support models
- IT funding and budgetary models

This group will be presenting recommendations to the Central IT Leadership Team in late August. You can read more about this initiative by viewing the charter [here](#).

**What will happen then?**

Once we've completed this initiative and shared the results with the Central IT Leadership Team, we'll start to think about more permanent directions to evolve our organization and services. While many things will stay the same, we want to prepare our organization for the great years and opportunities ahead. We want to be proactive and ready to help CSU succeed, to assist the President with her Strategic Transformation initiatives, and to be thinking to the future when it comes to our technology strategy. This may feel different to some of us, and that's because it is different. It's a time of great opportunity, it's a time to evolve for the future, it's a time where we can set our direction for the years to come.

**Where will your office be? Are you moving to the Admin Building?**

I'm going to have my office in the same place that it has been. It's important to me to be near our staff, to interact with all of you, and have the ability to communicate with our teams on a daily basis. I once saw a CIO move their office to the “Administration” building and the results were not good. They lost touch with their people, technology, and more. This was an important lesson for me and one that I don't care to repeat.

**Other Questions?**

If you have other questions, I encourage you to fill out [this anonymous question form](#).

We'll answer these at the upcoming town hall and all-staff meetings. You can also feel free to send me a note directly at [brandon.bernier@colostate.edu](mailto:brandon.bernier@colostate.edu)

Thanks everyone and I look forward to working with all of you on our collective future,
-Brandon